

Belkin International Connects to Efficiency with Concur

Company: Belkin International, Inc.

Implementation: Concur® Premier with travel, expense, intelligence, and pay

Industry: Connectivity Solutions

Company size: 1,000 employees

Concur solutions enable Belkin International, Inc., the recognized global leader in connectivity solutions, to operate more efficiently. Belkin, which offers an extensive range of innovations designed to give computer and consumer electronics users seamless integration in their homes, cars, and on the go, needed Employee Spend Management solutions that were as innovative and user-friendly as its products. With Concur, Belkin has realized a number of benefits, including:

- Moving from a manual, paper-based, spreadsheet expense report system to an efficient, automated, nearly paperless system.
- Eliminating double-entry and reducing errors by seamlessly integrating to Oracle, its business accounting software.
- Generating detailed, on-demand reports that give the ability to trend travel expenditures and pinpoint areas for improvement.
- Providing employees with on-demand visibility to the expense report approval process, greatly reducing phone calls and e-mails requesting status updates.
- Implementing electronic funds transfer (EFT) for employees' paychecks, resulting in increased employee morale and satisfaction.

"The Concur solutions have definitely made a big impact on time savings in our day-to-day activities," says Julio Valpuesta, accounts payable manager at Belkin. "A lot of guesswork has been removed, and what once took several hours to complete now takes only a few minutes."

Although Valpuesta has an outsourced team, he is Belkin's sole in-house accounts payable employee. He notes that because of the Concur solutions, he spends less time on follow-up phone calls and e-mails and more time on valuable activities such as identifying areas for improvement and completing trend analyses.

"We are really pleased with the performance of our Concur solutions," says Valpuesta. "They have made life easier at Belkin."