

Technology Leader Sees Nothing but the Best with Concur

Company Name: T-Systems

Implementation: Concur Premier - Travel & Expense

Industry: Technology

Company Size: 750 employees

A provider of leading-edge technology solutions designed to help companies across multiple industries respond to fierce market-driven needs, T-Systems demands the best technologies for its own operations. When it came time to consolidate disparate expense reporting systems across the enterprise, Concur was the logical solution.

“With \$7 million annually in travel spend and a large number of employees working remotely, one-stop shopping is a big deal for us,” says Martin Lagler, Head of Accounting. “That’s what makes Concur a superior solution—total automation and integration of expenses, travel, corporate card data and payment.”

T-Systems’ executives are impressed with the cost savings—minimal investment was required to implement and use the solution, and finance and IT managers appreciate a completely secure solution that takes up no server space and creates a “touch-less” environment. “There’s no mailing. No paper. No storage. Everything is secure and accessible in one system,” says Lagler. What’s more, compliance is “way up” and expense report hassles are “way down.”

- T-Systems has **eliminated one contract position** in expense report processing.
- Ease-of-use has resulted in **significantly improved compliance**.
- Concur has resulted in **dramatic time savings** for T-Systems travelers and employees.
- End-to-end integration gives T-Systems finance managers **unprecedented control**.
- Integration of corporate card data has **strengthened the company’s audit process**.
- Total automation has transformed T-Systems back-end operations into an **efficient “touch-less” environment**.

“Concur offers the best solution for achieving both hard and soft dollar savings,” says Lagler. “End-to-end is really the key—the whole nine yards. Nobody else offers that level of integration.”