

Educational Session Track Descriptions

CONCUR PREMIER

Our integrated travel and expense solution helps you make the most of your time. Learn how to maximize value and take full advantage of the features and functionality available to you. These sessions encompass topics relevant to:

- Travel & Expense
- Expense
- Travel

CONCUR EXTENDED SERVICES

Our extended services sessions are designed to help you maximize your investment with Concur. From learning practical advice on how to support your end users to gaining insight on the most effective use of your data, these sessions will help you achieve results. Learn how to use these solutions to achieve a rapid ROI through topics that tie into:

- Invoice Management
- Audit
- Expense Pay
- Business Intelligence

GLOBAL

Managing a global integrated travel and expense service can be a challenge. Whether you are looking to expand into international markets or are already managing global initiatives, these sessions will provide you with insight into best practices for ensuring a successful global program.

THOUGHT LEADERSHIP

Hear from industry experts on the hottest trends and best practices in travel and expense management. These sessions encompass topics that will help you stay on top of the latest news in the industry.




PRODUCT TRAINING





Concur's training experts will deliver sessions on many of our products and services including:






























- Travel Expense Analysis
- Business Intelligence
- Mobile
- Web Services













Agenda

TUESDAY, FEBRUARY 15, 2011

<p>Noon</p>	<p>Fusion 2011 Conference Registration Desk Opens CHELSEA COMMONS</p>						<p>Noon</p>
<p>3:30 - 5:00 p.m.</p>	<p>108 Forrester Reports on Realizing the ROI of Travel & Expense</p>	<p>213 Understanding the Concur Data Warehouse Model</p>	<p>300 Going Global With Travel <i>Sponsored by Citi</i></p>	<p>403 Are You Pulling Your Hair Out Over Ancillary Fees?</p>	<p>117 Travel: Navigating the Tangled Web of Travel Distribution</p>	<p>3:30 - 5:00 p.m.</p>	
<p>GRACIA 1 GRACIA 3  GRACIA 5 GRACIA 4 GRACIA 8</p>							
<p>5:00 - 6:00 p.m.</p>	<p>First-Timers' Reception <i>Sponsored by Amadeus</i> CHANDELIER BAR ON LEVEL 2</p>						<p>5:00 - 6:00 p.m.</p>
<p> Your technology partner</p>							
<p>6:00 - 8:00 p.m.</p>	<p>Welcome Reception <i>Sponsored by TravelFocus</i> Exhibit Hall, CHELSEA BALLROOM Demo Stations, MONT-ROYAL COMMONS</p>						<p>6:00 - 8:00 p.m.</p>
<p> global travel management</p>							
<p>Visit the Exhibit Hall and play Exhibitor Booth Bingo for your chance to win prizes. Raffle drawing will be held during lunch on Friday, February 18. <i>Must be present to win.</i></p>							

8:00 - 9:00 a.m.	Continental Breakfast <i>Sponsored by Continental Airlines</i> , CHELSEA BALLROOM Exhibit Hall, CHELSEA BALLROOM , Demo Stations, MONT-ROYAL COMMONS						8:00 - 9:00 a.m.
							
9:00 - 10:00 a.m.	General Session Keynote: Steve Singh, Chairman of the Board and Chief Executive Officer Rajeev Singh, President and Chief Operating Officer, Gregg Brockway, President and Co-founder of Triplt CHELSEA BALLROOM						9:00 - 10:00 a.m.
10:00 - 10:30 a.m.	Refreshment Break, Exhibit Hall, CHELSEA BALLROOM Demo Stations, MONT-ROYAL COMMONS						10:00 - 10:30 a.m.
10:30 a.m. - Noon	 111 Trends and Predictions For Corporate Travel in 2011 and Beyond <i>Sponsored by American Express Business Travel</i> GRACIA 8	215 Tech Talk: Web Services, Security & Optimizing Performance GRACIA 1	101 Expense Roadmap: What's Ahead? GRACIA 4	402 Decisions in DC Affecting Your T&E Policy GRACIA 5	500 Overview of Analysis GRACIA 3	501 Working with Audit Rules GRACIA 7	10:30 a.m. - Noon
Noon - 1:00 p.m.	Networking Lunch <i>Sponsored by HRG</i> , CHELSEA BALLROOM Exhibit Hall, CHELSEA BALLROOM , Demo Stations, MONT-ROYAL COMMONS						Noon - 1:00 p.m.
							
1:00 - 2:00 p.m.	105 Optimize Your Concur Solution with Best Practices Dashboards GRACIA 8	201 Expense Report Audit: What You Don't Know Can Hurt You GRACIA 5	302 What You Need to Know About Deploying Concur in Asia GRACIA 1	112 Three Travel Features You Should Be Using GRACIA 4	502 Working with the Back Office Admin Tools (2 hours) GRACIA 3	503 Advanced Business Intelligence (2 hours) GRACIA 7	1:00 - 2:00 p.m.
2:00 - 3:30 p.m.	104 Tracking and Reporting Healthcare Professional Spend CASTELLANA 1	206 Invoice Processing 101 GRACIA 5	301 Concur Expansion in the Americas and EMEA GRACIA 8	113 Travel Year-End Review and Roadmap GRACIA 4	GRACIA 3	GRACIA 7	2:00 - 3:30 p.m.
3:30 - 4:00 p.m.	Refreshment Break, Exhibit Hall, CHELSEA BALLROOM Demo Stations, MONT-ROYAL COMMONS						3:30 - 4:00 p.m.
4:00 - 5:00 p.m.	115 Managing Spend & Driving Compliance For Advanced Travel Users GRACIA 8	212 Treasure Hunt: Data is Money GRACIA 1	110 Our Experience Converting From ExpenseLink & On Premise GRACIA 5	405 Offer Platform: Bringing New Value to Your Organization GRACIA 4	504 Using Concur on Your Smartphone GRACIA 3	505 Open the Door to Integration: Using Concur's Web Services GRACIA 7	4:00 - 5:00 p.m.
5:00 - 6:00 p.m.	Happy Hour <i>Sponsored by Amadeus</i> , CHELSEA COMMONS Exhibit Hall, CHELSEA BALLROOM , Demo Stations, MONT-ROYAL COMMONS						5:00 - 6:00 p.m.
							

8:00 - 9:00 a.m.	Continental Breakfast Sponsored by UNIGLOBE Travel Partners, CHELSEA BALLROOM Exhibit Hall, CHELSEA BALLROOM , Demo Stations, MONT-ROYAL COMMONS						8:00 - 9:00 a.m.					
												
9:00 - 10:00 a.m.	General Session Keynote: Tom DePasquale, Executive Vice President, Strategy and John Love, Executive Vice President, Technology, CHELSEA BALLROOM						9:00 - 10:00 a.m.					
10:00 - 10:30 a.m.	Refreshment Break, Exhibit Hall, CHELSEA BALLROOM Demo Stations, MONT-ROYAL COMMONS						10:00 - 10:30 a.m.					
10:30 a.m. - Noon	 114 Ask Concur's Travel Experts GRACIA 4	 214 Report Design Tips & Tricks GRACIA 5	 207 Expert Advice for AP: 1099 Legislation Changes & Accounts Payable Trends GRACIA 1	 404 Managing Mobility in Your Business Sponsored by Carlson Wagonlit Travel  GRACIA 8	 501 Working with Audit Rules GRACIA 3	 506 Travel: Company Administration (for Concur direct clients) (1 hour) GRACIA 7	10:30 a.m. - Noon					
Noon - 1:00 p.m.	Networking Lunch Sponsored by Sabre Travel Network, CHELSEA BALLROOM Exhibit Hall, CHELSEA BALLROOM , Demo Stations, MONT-ROYAL COMMONS						Noon - 1:00 p.m.					
												
1:00 - 2:00 p.m.	 106 Our Experience with End-to-End Travel and Expense GRACIA 8	 203 Service Administrator: Keeping up with the Times GRACIA 5	 303 EMEA: Leveraging Content, Technology & Service—What Choices are Right for You? GRACIA 1	 401 How to Get Social Media to Work for You—Not Against You GRACIA 4	 503 Advanced Business Intelligence (2 hours) GRACIA 3	 507 Travel Policy Admin (2 hours) GRACIA 7	1:00 - 2:00 p.m.					
2:00 - 3:30 p.m.	 116 Enhance Your Travel Program Through Driving Hotel Adoption Sponsored by Hilton Worldwide  GRACIA 4						 204 "How Can I Help You?" Help Desk Strategies GRACIA 8	 304 Round the Table—Round the Globe CASTELLANA 1	 210 Concur & Cognos 10: Business Intelligence Today and Tomorrow GRACIA 5	 GRACIA 3	 GRACIA 7	2:00 - 3:30 p.m.
3:30 - 4:00 p.m.	Refreshment Break, Exhibit Hall, CHELSEA BALLROOM Demo Stations, MONT-ROYAL COMMONS						3:30 - 4:00 p.m.					
4:00 - 5:00 p.m.	 102 Top Expense Features You Should Be Using GRACIA 4	 208 Expense Pay 101—An Introduction to Automated Payments GRACIA 5	 305 Where in the World is My VAT Reclaim? GRACIA 8	 406 Out of the Box Travel Management GRACIA 1	 500 Overview of Analysis GRACIA 3	 504 Using Concur on Your Smartphone GRACIA 7	4:00 - 5:00 p.m.					
7:00 - 11:00 p.m.	Social Event: The Joint, Hard Rock Hotel Sponsored by Travel Leaders Bus transportation for the social event will begin at 6:30 p.m. from The Cosmopolitan Porte Cochere.						7:00 - 11:00 p.m.					
												

8:30 - 9:30 a.m.	Continental Breakfast <i>Sponsored by Polk Majestic Travel Group</i> , CHELSEA BALLROOM Exhibit Hall, CHELSEA BALLROOM , Demo Stations, MONT-ROYAL COMMONS						8:30 - 9:30 a.m.
9:30 - 10:30 a.m.	General Session Keynote: Erik Weihenmayer, World-Class Blind Adventurer, <i>Sponsored by American Express</i> CHELSEA BALLROOM						9:30 - 10:30 a.m.
10:30 - 11:00 a.m.	Refreshment Break, Exhibit Hall, CHELSEA BALLROOM Demo Stations, MONT-ROYAL COMMONS						10:30 - 11:00 a.m.
11:00 a.m. - Noon	 103 Expense: F3 Forum (Future Feature Feedback) GRACIA 4	 211 Analytics 101: Getting the Most Out of Your Standard Reports GRACIA 8	 306 Global Payment Program Considerations <i>Sponsored by American Express Global Commerical Card</i>  GRACIA 1	 205 Invoice Management Today and Tomorrow GRACIA 5	 505 Open the Door to Integration: Using Concur's Web Services GRACIA 3	 506 Travel: Company Administration (for Concur direct clients) GRACIA 7	11:00 a.m. - Noon
Noon - 1:00 p.m.	Networking Lunch, CHELSEA BALLROOM Exhibitor Booth Bingo Raffle drawing will be held during lunch. Must be present to win.						Noon - 1:00 p.m.
1:00 - 2:30 p.m.	 107 Concur Connect: Delivering Value Through Integration with Suppliers, Customers and Mobile Applications GRACIA 8	 209 New Tools that Rule! Payment Manager GRACIA 7	 109 Concur-On-The-Go: Embracing Mobility to Create a Best-In-Class T&E Program GRACIA 1	 202 The Forest for the Trees: Understanding What Audit & Fraud Reports Are Telling You GRACIA 5	 118 "Hooville": We are Here! GRACIA 3		1:00 - 2:30 p.m.
2:30 p.m.	Conference Adjourns						2:30 p.m.

