

IHG to Provide Electronic Receipts and Improve the Business Travel Experience with Concur



IHG (InterContinental Hotels Group), with over 3,800 hotels and more than 571,000 guest rooms in nearly 100 countries and territories around the world, has joined Concur, the world's leading provider of on-demand Employee Spend Management services, to deliver electronic receipts directly into the expense reports of guests using **Concur® Travel & Expense**. With this new combined service, business travelers staying at IHG properties will automatically receive electronic receipts, eliminating the need for paper or needless data entry of expense information.

Business travelers save time and hassle by choosing an IHG property displaying the Concur E-receipt enables logo when booking their trip through Concur Travel & Expense. Once the trip is complete and the payment is made, the supplier matches the reservation with the electronic receipts. This electronic receipt information, including folio data, is then sent directly into the Concur expense management system and displayed to the business traveler and manager so they do not need to collect or audit paper receipts.

The electronic receipt is automatically matched to the agency itinerary and credit card feed as part of the expense reporting process. This matching process creates a **Smart Expense™** and allows for keyless, paperless expense reimbursement and global corporate reporting.



CORPORATE TRAVELERS TO REALIZE GREAT BENEFITS

- IHG properties are highlighted by the Concur service during the online booking process; and, full electronic receipts are attached to itineraries displayed in travel reports.
- E-Receipts will be available at IHG properties in the United States including: InterContinental® Hotels & Resorts, Crowne Plaza® Hotels & Resorts, Holiday Inn® Hotels and Resorts, Holiday Inn Express®, Staybridge Suites®, Candlewood Suites® and Hotel Indigo®.
- Business travelers using Concur services no longer need to submit paper receipts for expense reporting. This ease of use drives compliance to the corporate travel program.
- Travelers gain improved, comprehensive reporting, including full expense details and line level e-folio data available for travelers and agents serving **Concur® Cliqbook Travel** customers as well as managers.
- Travelers will also be able to participate in the IHG's Priority Club® Loyalty Program – the largest hotel loyalty program in the world and voted the best by business travelers.



AUTOMATIC REPORTING EASES PRESSURE ON THE BUSINESS TRAVELER

Reporting on actual travel and getting reimbursed has never been easier for corporate travelers booking with IHG through Concur Travel & Expense. When the initial booking occurs, it is flagged for a follow up message to be sent to the Concur service once the trip is complete.

Full data, including IHG e-folio information, is sent electronically to Concur, included in travel reporting and made available for expense reporting. This can eliminate the traveler's need to manually enter this information and even removes the requirement to audit paper receipts. This innovative answer to managing travel spend increases the efficiency of the expense reporting processes by eliminating the paper pushing, re-keying and errors prevalent today.

ABOUT IHG

InterContinental Hotels Group PLC (IHG) of the United Kingdom [LON:IHG, NYSE:IHG (ADRs)] is the world's largest hotel group by number of rooms. IHG owns, manages, leases or franchises, through various subsidiaries, over 3,800 hotels and more than 571,000 guest rooms in nearly 100 countries and territories around the world. IHG owns a portfolio of well recognized and respected hotel brands including InterContinental® Hotels & Resorts, Crowne Plaza® Hotels & Resorts, Holiday Inn® Hotels and Resorts, Holiday Inn Express®, Staybridge Suites®, Candlewood Suites® and Hotel Indigo®, and also manages the world's largest hotel loyalty program, Priority Club® Rewards with over 37million members worldwide.

The company pioneered the travel industry's first collaborative response to environmental issues as founder of the International Hotels and Environment Initiative (IHEI). The IHEI formed the foundations of the Tourism Partnership launched by the International Business Leaders Forum in 2004, of which IHG is still a member today. The environment and local communities remain at the heart of IHG's global corporate responsibility focus.

IHG offers information and online reservations for all its hotel brands at www.ihg.com and information for the Priority Club Rewards program at www.priorityclub.com.

ABOUT CONCUR

Concur is the world's leading provider of on-demand Employee Spend Management services. Concur enables organizations to globally control costs by automating the processes they use to manage employee spending. Concur's end-to-end solutions seamlessly unite online travel booking with automated expense reporting, streamline meeting management and optimize the process of managing vendor payments, employee check requests and direct reimbursements. Organizations of all sizes trust Concur to help them control spend before it occurs while eliminating paper and optimizing supplier relations. Concur's unified approach to managing employee spend delivers a 360 degree view into all employee expenses, helping companies globally enforce policies and monitor vendor compliance, while delivering unprecedented control and valuable insight. Concur's suite of on-demand services reach millions of employees across thousands of organizations around the world – streamlining business processes, reducing operating costs, improving internal controls and providing enhanced visibility and actionable expense analysis. More information about Concur is available at www.concur.com.

VISIT US AT WWW.CONCUR.COM

World Headquarters

18400 NE Union Hill Road
Redmond, WA 98052
USA
tel (425) 702-8808
fax (425) 702-8828
(877) 4-CONCUR
<http://www.concur.com/>

European Headquarters

7 Bath Road
Second Floor
Slough
Berkshire SL1 3UA
ENGLAND
tel +44 (0) 1753 574 400
fax +44 (0) 1753 501 700

Asia Pacific/Australian Headquarters

123 Epping Road
North Ryde NSW 2113
AUSTRALIA
tel +61 (2) 8875 7769
fax +61 (2) 8875 7777